

High-quality care from the inner heart

Starcover, based in Leeds and supporting businesses across Yorkshire, UK, is led and operated by nurses and healthcare professionals with extensive experience in the healthcare industry.

Their very dedicated team is always looking to provide the highest quality health care services to their clients. Compelling them to constantly reevaluate and explore options to identify the best ways to ensure that this is achieved.

This is how they found PARiM.

Partner success story
Starcover

www.starcover.co.uk

“Of all the systems we have seen and used PARiM is by far and away the easiest to use. We also love the level of support and the way we get regular updates with new features and functionality so we can see that they listen to their customers.”

Kirsty Elton, Operations Director at Starcover

A need for more focus

Starcover has used a myriad of different workforce software, many that were very complex and not user friendly at all.

The team needed an easy to use, straightforward system that would automate timesheets and the communication of shift information – they didn’t want people to be spending time on administration when the primary focus is on quality of care.

Putting together the big picture

The workforce software Starcover used right before switching to PARiM offered no mobile applications for staff, let alone for managers. Nor did it enable client or candidate interaction or an option for staff to let managers know their availability.

Obtaining staff availability in particular was one key missing piece of the puzzle as the team previously had to send emails and make multiple phone calls to establish this on a weekly basis.

Crucially, along with many of the missing pieces, Starcover can now put together the whole operational picture in a much better way according to how they work.

Key Benefits

Employee qualification tracking

PARiM ensures that a correctly qualified staff member is picked for each shift with an array of real-time filters and warnings.

Optimal scheduling for providing care

Drag and drop shift allocation allowing to instantly create either single ad hoc shifts or to create hundreds of shifts for months ahead in one go with complex patterns.

Easy to use mobile apps

Free mobile apps for staff that exchange timesheet and schedule data automatically and in real-time between frontline workers and managers using their own apps or the PARiM web app.

Helpful highlights

PARiM highlights many key operational details such as unfilled shifts, avoiding missed revenue or disappointed clients.

LEARN MORE

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